

Nordea collects and processes the following personal information when you use Siirto;

- The balance of your Nordea account
- The details of the payments made in the app
- The IP address
- The location of the device
- Your mobile phone number
- The user's name
- Your personal identity number
- Your bank account number

The above-mentioned information will not be surrendered to any third party unless it is necessary for the realisation of the service. Such a surrender may, for example, be disclosing information to another bank for the realisation of a payment from one account to another account.

In addition, Nordea collects the following information in order to develop the service:

- Model of the device
- User interface version and language
- Screen size and resolution
- Location of the user based on the IP address
- Mobile phone operator
- User's choices in the app

You can allow the Siirto app to use your contact information saved on your mobile device in order to speed up the search for the phone number needed for the payment. The number can only be searched for if you allow the use of the contact information in the app. In this case, the app can use your contact information and the pictures linked to the information. Your contact information will not be saved in or sent to Nordea's systems and it will not be known to Nordea. The information will only be used in the app and on the mobile device.

Further details of the use of personal information in Nordea and the description of file are available here: <u>https://www.nordea.com/en/privacy-policy.html</u>

In addition to the actions described here, you can activate additional features of the app, which require your separate consent for the processing of your information. When you give your separate consent in the app, you consent to the use of personal information for other purposes than the ones described in this consent. For example: by activating the choice concerning marketing, you give Nordea the right to use and process your personal information in accordance with a detailed specification concerning the choice in question. You can change these additional features at any given time in the app's settings.

Information on the use of location data

By activating the location services in Siirto you accept that your location data may be used for the provision of the Siirto app service and the personalisation of the contents. Such personalisation may be, for instance, that you are shown information on shops near you in order to make it easier to find the recipient of your payment. You can change the use of the location services from the app's settings at any time.